

STEINEL Heat Tool Warranty

Limited Warranty

STEINEL warrants that STEINEL brand heat tools are free from defects in materials and workmanship. The warranty for STEINEL heat tools is one year from the date of original purchase.

Products failing to give satisfactory service must be returned to STEINEL for diagnosis and evaluation. Tools found to have failed due to defective materials or workmanship will be repaired or replaced at STEINEL's election and expense.

Consumable products are not covered by any warranty. Consumables are products reasonably expected to be used up or damaged during use, as well as products with a shelf life, such as certain glues. Note that while heating elements are consumable products, STEINEL DOES warrant them for one year under normal use, which for heating elements is defined as up to 500 hours of operation.

STEINEL does NOT warrant any product or part subject to abnormal use or abuse. Specifically excluded from warranty are tools that have been misused, modified, mounted on machinery/equipment, opened or repaired by anyone other than STEINEL, and products that have been worn by continuous or production service use. STEINEL does not provide any warranty for tools which have been improperly maintained, neglected, or subject to unreasonable conditions or use.

STEINEL shall NOT be liable for any incidental or consequential costs or damages arising from the use of the product or incurred by the purchaser or others, including but not limited to lost sales, profits, business opportunities, goodwill, interruption of business, failure to deliver and any other damage or injury. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is your exclusive remedy and is in place of all other rights and remedies. You may have other rights which vary from state to state or country.

Please contact STEINEL for an RGA prior to returning any product for warranty claim. Have ready your proof of purchase and complete information regarding conditions of use and difficulties experienced.

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FUNCTIONAL
12 month
WARRANTY